

### Objective

To further my career in the public safety sector while becoming a valuable resource to the community in which I serve

### Education

- Florida Community College, 1992, Fire Science Program
- Savannah Technical College, 1996, Hazardous Materials
- Okefenokee Technical College, 1997, Paramedic

### Fire/EMS Qualifications

- 32 years of Public Safety Experience in Fire and EMS
- 16 years of Public Safety/Healthcare leadership experience with a record of progressive improvement in the agencies served
- Nevada Paramedic
- Nationally Registered Paramedic
- Certified Healthcare Emergency Planner

### Experience Highlights

- Banner Churchill Community Hospital, Director of Ambulance Services and Emergency Management 2017-present. Assumes full operational duties of providing 911 response and interfacility transfers within Churchill County and regionally on request. Staffing 3-5 ambulances on demand
- Banner Churchill Community Hospital, Director of Ambulance Services and Emergency Management. 2009 to 2012. Associate Administrator Mentorship Program. Change Agent, Positive Employee Relations Liaison. Service territory of 7000 sq miles. Improved net financials by 45%. Responsible for all aspects of departmental operations, financial and productivity goals. Department morale greatly improved by providing an inclusive environment. Developed departments reputation in region by becoming the first EMS agency approved to transport blood and blood products. Initiated development of a paramedic level critical care transport capability and protocols. Developed QA/QI processes. Instituted paramedic competency program. Responsible for staffing of up to 31, 2- 4 ambulances based on run volume. Mitigated numerous high profile mass casualty responses-Amtrak-California Zephyr and assisted with Reno Air Race response

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Steven B. Towne

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- Charlton County EMS, 1998 to 2009. Promoted to Director in 2003. Served on Hospital Administrative Leadership team as an Associate Administrator. As Director, initiated staffing of second ambulance station, Recruited, Hired and Managed a Fulltime staff of 12 and part time staffing of 16. Exercised full operational control. Introduced a continuing education program for staff, QA/QI processes, employee safety initiatives, truck maintenance program, worked with community leaders improving the quality and image of service. Prepared, and was awarded, for regional trauma/hazmat response trailer, tow vehicle and mass casualty supplies. Managed several additional grants for Charlton Memorial Hospital, Integrated with area fire departments to form a Hazmat Response task force. Provided assistance to the 2004 G-8 Summit. Liaison to other public safety agencies including NWS during large scale wildfires of 2007
- Camden County Fire Rescue, 1996 to 2001, Started as a firefighter Emt and worked way through the ranks, attaining the rank of acting station captain. Responsible for operations of 3 fire stations, 18 fulltime personnel and several volunteer firefighters
- Kings Bay Fire Department, 1993 to 1996, Firefighter, Along with duties of a firefighter, trained in Hazardous materials, high angle and confined space rescue. Dept placed heavy emphasis on training and preparedness. Occasionally served as engineer and captain
- Charlton County Volunteer Fire Department, 1988 to 1993, 1996 to 1999, 2004 to 2008 Joined as a junior firefighter and progressed through ranks to Assistant Chief.
- Folkston Fire Protection, Inc., 1991 to 1995 As owner of a family owned company, provided sales and service to area fire departments for turn out gear, fire equipment, Phoenix rescue tools- sales/service, fire extinguisher and hood system sales/service/installation.

Additional Service

- Fallon Youth Baseball, President Babe Ruth League, 2017-present
- Fallon Rotary, 2017-present
- Churchill County LEPC member 2009-2012, 2017-present
- Nevada Hospital Association Rural Preparedness 09-12, 2017-present
- Okefenokee Chamber of Commerce, Board Member, 2005-2007
- Chamber President, 2007 term
- Charlton County Foster and Adoptive Association, Founder/President, 2007 to 2008
- Georgia Academy of Economic and Leadership Development graduate 2008
- GEMA Area 5 All Hazards Council Associate Member, 2005 to 2009
- Georgia EMS Region 9 Council member 2003 to 2009

References

Mark Turner, Director of Facilities and Safety, Banner Churchill Community Hospital, Fallon Nevada, (c) 602 7175714

Tim Eaton, Director of Pharmacy, Banner Churchill Community Hospital Fallon, Nevada 775 423 3151

Tim Crews, Director, Brantley County EMS Nahunta, Georgia 912 462 5380